Business Challenges
Lack of a proper Asset Management, leads to limited asset visibility, painful compliance audits and long fulfillment cycle resulting in unnecessary delays and heavy losses

As modern day organizations solely rely on their digital infrastructure for most of their IT operations & services, which majorly run on various IT assets; managing an asset poses a major challenge from a management, cost, and risk perspective. To mitigate security risks and to save costs, enterprises need have a clear idea about their hardware & software assets, how are they being used, what’s their configuration, where are they located, who’s using them & what value do they deliver. With wasted or unmanaged IT resources or inventory comes limited visibility, painful compliance audits, unaccountability, and long fulfillment time or IT service delays for enterprises not having an IT Asset Management capability.

Motadata Solution
Let’s simplify IT Asset Management

Motadata’s IT Asset Management from ITSM module lets you operate, maintain, deploy, up-grade and dispose of IT assets in a systematic way. Turn IT teams more productive by offering them greater visibility and control over both hardware and software assets, that enables them to fight day-to-day IT issues, that helps in minimizing downtime. Moreover it keeps a track of every asset to ensure employees are equipped with the tools required to get the job done. Leverage purchase and contract management to gain a 3600 view of IT investments.

Motadata’s Asset Management is designed to align with associated complexity of managing IT assets and related functions. It empowers IT admins to automate end-to-end asset lifecycle management, manage IT purchases, perform automatic asset discovery, and generate reports & notifications etc. The platform lets you quickly identify performance bottlenecks, helps in making informed business decisions, monitors hardware & software asset performance and improve service delivery with predefined alert and reporting capabilities.

Features

- Automatic asset discovery (extended support for UNIX systems)
- Agent-based & agent-less asset management
- Powerful CMDB
- Alert notification support on software uninstallation
- Hardware & Software Inventory Management
- Compliance management
- Complete asset lifecycle automation
- Purchase & contract management
- Middleware based remote desktop for both Window & Linux-Ubuntu computers
- Integrated with service desk
- Asset cost & depreciation information
- Pre-defined & customizable reports
- IT and non-IT asset inventory
- Barcode integration

Benefits

- Cut down on costs & prevent wastage of IT resources
- Meet compliance requirements
- Mitigate from associated security risks
- Achieve overall optimization with optimum asset utilization
- Better control inventory of ever-growing organization
- Automatically discover all assets (H/W & S/W)
- Control & Track where & how software products are being utilized
- Optimize the profit generated by assets throughout their lifecycle
- Easily Track and Manage Purchasing Information
- Get Notified When Contracts are Expiring
- Allocate Assets and Costs
Hardware Inventory Management
Track and manage hardware devices/assets in your IT infrastructure. Smartly get a step ahead of time-consuming hardware inventory audits, instead of maintaining all the asset data in spreadsheets or documents, automate your hardware inventory management. Easily discover & search hardware, computer assets in your network to find required asset information—location, client assignment, model, etc. Automatically track and manage hardware assets throughout their lifecycles.

Software Inventory Management
Motadata’s Software asset inventory management helps you keep a track of all your software assets and licenses. You can group the software assets through various categories such as Software Type, License Type, vendor name etc. Software assets are both costly to acquire and maintain. Hence, effective management, control and protection of software assets are crucial for any organization. The tool intelligently discovers and organizes software components installed in the company’s IT ecosystem.

Purchase & Contract Management
Purchase and contract management is an integral part of the procurement cycle. Organizations manually reconcile IT asset data with purchase orders to ascertain license position, know when contracts expire, or plan future purchases. Motadata offers a comprehensive purchasing system designed for your IT. Purchasing data can be easily reconciled with inventoried assets, and everything you need is accessed, tracked, and reported on from a single dashboard. Also get notified on contract expiry. Assign IT purchases to individuals and/or organizational groups for budgeting, reporting, and charge back purposes.

Remote Desktop Management
This module helps organizations to efficiently manage and diagnose customers’ desktops, servers, and laptops from a central point. It is suitable for small, medium as well as large MSPs. IT teams can take control of desktops remotely to troubleshoot or perform any specific modifications, notify the end-users before taking control of their desktop, log reasons for connection, switch quickly between multiple monitors, transfer multiple files, etc.
Key Features

**Automatic Asset Discovery:** Discover and identify all ping-able IT assets in or outside a network and categorize them in few clicks. We support asset discovery through Microsoft Active Directory and IP range networks, and also offer an agent application for assets that are not part of any network/domain. The discovery tools automatically scans and maps all IT assets in Windows, Linux, Macintosh and also updates them at regular intervals. We also have extended support for UNIX systems.

**Complete Asset Lifecycle Automation:** Acquire, configure, manage and deploy IT endpoints to comply to set standards & manage inventory intelligently. The platform keeps a track of asset’s health, predicts potential threats & optimizes assets for optimum utilization.

**IT & Non-IT Inventory Management:** Keep track of all IT and non-IT assets in stock or in use. Be it contracts, hardware, software, and other configuration items, evaluate their values, and plan purchases with up-to-date information of all assets. The platform stores, records, reconciles all the discovered applications and devices — so you know what’s installed and who’s using it. We also have support for keyboards and pointing devices in Windows and Ubuntu during discovery.

**Software Asset Management:** It helps in managing and optimizing the purchase, deployment, maintenance, utilization, and disposal of software applications within an organization. Along with that, users can also track specific software (whether underutilized-un-utilized) using the software metering feature. We provide alert notification support on software uninstallation.

**Predefined & Customizable Reports:** Generate reports as per requirement quickly and easily with pre-defined or customizable report templates to identify bottlenecks. It lets you create customized dashboard, offers limitless drill-down capabilities to retrieve asset information that you need for various stake holders – IT, finance, help desk etc.

**Compliance Management:** A company is exposed to legal risks when it is not aware of the software that is being run on its machines. It monitors licenses that are actively being used compared to the licenses actually purchased.

**Seamless Asset Assignment:** Easily review asset inventory when a new asset request is received, to offer quick service for commonly requested goods and reuse assets that have been returned. The platform automatically creates a purchase order after necessary approval for requested items that are not in stock. Once the assets are received an entry is made in the system with related details i.e. asset model, user request, order, and cost.

**Powerful CMDB:** The CMDB feature helps maintain, centralized repository to manage & map all IT asset configurations, and thus track entity & its details for in-depth visibility into how they are connected to each other within the IT infrastructure.

**Barcode Integration:** The product allows generating a barcode for every asset in the CMDB so that users can manage their physical inventory. It lets you print and exports barcodes (PDF) for users to quickly tag their assets.

**Integrated with Service Desk:** Get full picture of the assets by aligning incidents of the impacted assets through an integrated help desk.